





Contact Information

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We are on Social.

 Servicom Medical Singapore

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MEDICAL (SINGAPORE) PTE LTD

What Partner Says About Us



“

I am writing in to commend on Servicom's prompt and timely response to urgent calls for service, be it locally or overseas. In particular, I am impressed by the professionalism, competence and attitude of your engineers who strived to ensure that the tests were done well and accurately.

”

Dr. Ooi Choon Jin
Gleneagles Medical Centre



Service Protection Plans Designed to Maximise Your Uptime.

Service isn't one-size-fits-all. Our Certified Field Service Engineers are the ultimate specialists - there's no local service engineer who's as thoroughly (and continuously) trained on your device to ensure your device meets regulations and performs at its best.

Your device's performance should not fade with time. No matter how many treatments it's delivered, our engineers and genuine parts keep it running efficiently, just like the day you bought it.

With a quality service plan, you can focus on your patients, not the maintenance of your device.

"Your time is precious, and we're here to maximise it."

Servicom Protection Plan: Where Precision Meets Promise

- **Excellence and Quality Assurance**

We are committed to delivering engineering services of the highest standards to keep your devices running at optimal performance.

- **Tailored Solutions**

We take time to understand your device and your unique needs and provide custom solutions that align with your requirements.

- **Innovation at the Core**

It's in our DNA to update ourselves with the latest technologies and apply them to your device.

- **Proactive Support**

Issues are addressed promptly, ensuring minimum downtime and disruption to your practice.

- **Enduring Relationships**

We are committed to building long-lasting relationships and supporting your success with your patients.

Servicom Protection Plans

Protecting yourself from potentially expensive repairs doesn't have to be complicated. Our plans provide certified service coverage after the warranty expires.

Gold Membership

- Annual membership tied to individual machine serial number
- **2x preventive maintenance** including **1x filter change*** (*DI filter and DI cartridge*) done during same service visit
- **Up to 4 onsite emergency calls** (*excluding weekends and public holidays*)
- Covers labour only

Silver Membership

- Annual membership tied to individual machine serial number
- **1x preventive maintenance** including **1x filter change*** (*DI filter and DI cartridge*) done during same service visit
- Covers labour only

**Filter change subject to device brand and model.*

Schedule a Meetup With The Team

Keeping your practice moving forward is our top priority. Reach out to us to subscribe to a protection plan or find an answer to your servicing needs.

When you have an active Service Protection Plan, an official "Serviced by Servicom" sticker will be pasted onto your device, ensuring you enjoy the servicing you and your device deserves.

